



MONVERDE

WINE EXPERIENCE HOTEL



Rules for Admission of Pets

The Hotel Monverde is Pet Friendly (cats & dogs).

In order to ensure the comfort and satisfaction of our guests, your pet's stay is subject to the following rules:

- All guests with pets must complete and sign the pet admission form and pay a fee of € 20 per day, with the exception of guide dogs that are free of any obligation.
- Pet owners must comply with international and Portuguese law or any other law or regulation, including pet licensing.
- Animal feed is not included in the daily rate
- The Hotel admits pets that must not exceed 20kg (44 pounds) with the exception of guide dogs. Pets other than dogs and cats will not be accepted. The breeds of pets must be informed in advance to the hotel, subject to acceptance by the hotel. Only one pet is allowed per room.
- The Hotel reserves the right to request the immediate removal of any animal that exhibits dangerous or unacceptable behavior, such as biting, scratching, barking excessively, proof of disease and urination or defecation in public areas. The guest's room cannot be occupied by more than one pet, under penalty of expulsion from the property and liability to the owner for any and all consequences and expenses inherent to that act.
- Pets are not allowed in public areas such as: Interior of the main house, interior of the Restaurant, Spa, Pool and Gym, except in the case of guide dogs. Whenever they are in any other public area of the Hotel (terrace, gardens, terrace, among other areas) they must use a leash or be carried on the lap of the owners, except in the case of guide dogs.
- When accompanied by your pet during your stay, the pet owner or guardian agrees to release, defend and indemnify Monverde Wine Experience Hotel from any and all claims or losses relating to your pet, including any third party complaint. The Hotel reserves the right to charge the customer the costs related to any damages that may have been caused during his stay or extraordinary cleaning related to the animal's stay.

I have read and understood the Rules for Admission of pets at the Monverde Wine Experience Hotel and I undertake to comply with it in full, being responsible for any damage or injury caused by my pet.